

## MANAGED DESKTOP

OUR PREDICTABLE, REPEATABLE,  
RELIABLE, SCALABLE, SEAMLESS  
METHOD TO DEPLOY YOUR  
WINDOWS UPDATES

### Applications

Even the smallest firm operates on dozens of applications – larger firms' lists of core apps could be in the hundreds.

Powered by our AppBakery, we leverage our experienced team of application packagers to get fully customized, OS-compatible sets of apps deployed quickly and consistently.

**appbakery**  
by Kraft  
Kennedy

### Operating System

With Microsoft adopting an annual cadence of releasing Windows operating system versions and crucial security patches, you simply cannot fall behind.

Our team thoroughly examines each new OS release, from the front-end interface to the underlying feature enhancements, to ensure it is fully compatible with our clients' hardware and applications before deploying.

#### What could go wrong if you DIY?



Disruption to the end user: reboot loops, "bricked" computers, risk of data loss  
Overwhelming consumption of time, internal resources

### Hardware

In addition to a desktop or laptop, every user has extra hardware to maximize productivity: from wireless mice and keyboards, headsets, and monitors, to printers, scanners, and more.

We ensure each piece of your hardware will continue working seamlessly with your operating system and applications.

#### What could go wrong if you DIY?



Key hardware functionality mismatch: printers, headsets, docks, and more temporarily become "useless" while IT scrambles to deploy required drivers/firmware updates

#### What could go wrong if you DIY?



Mission-critical application/software functionality mismatch: crashing apps, data loss, user disruption  
Overwhelming consumption of time, internal resources

