Kraft Kennedy

The Windows upgrade model has changed forever. Microsoft is releasing new upgrades, including crucial security updates, yearly. Your legal applications are going to have to keep up—and so is your team.

Kraft Kennedy's desktop deployment and packaging team is here to help. Our Managed Desktop program provides comprehensive application management and OS deployment, including rationalization, packaging, and testing.

☐ Deploy new versions of Windows yearly in accordance with the Windows-as-a-Service model.

☐ Perform thorough testing of applications to ensure compatibility with new versions of Windows and Office.

☐ Conduct pilot testing and quality assurance of new operation system versions.

☐ Provide training on upcoming features set in future-state Windows environment.

☐ Rationalize application usage to validate managed application set.

☐ Keep deployment architecture updated —MECM, MDT, and ADK.

☐ Update BIOS and drivers on laptops and desktops to support new operating systems.

☐ Deploy new versions of applications as needed: Office 365, DMS (NetDocuments, iManage, Worldox, and more), browsers (Chrome, Firefox, etc.), and legal-specific software.

☐ Implement approved security and productivity features included in the new Windows build.

☐ Maintain and update Windows Enterprise features (UE-V, Work Folders).

TIME TO ADDRESS THE CHALLENGE OF WINDOWS UPDATES?

Email **hello@kraftkennedy.com** to schedule a workshop.

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