Kraft Kennedy

DECADES OF EXPERTISE

Since 1988, Kraft Kennedy has been at the forefront of the IT industry, we are leaders in supporting businesses and corporations. Specializing in day-to-day IT management and help desk support, Kraft Kennedy's engineers support more than 100 corporate clients.

EXPERT-LEVEL ESCALATION SUPPORT

The Managed Services team escalates issues to Kraft Kennedy's highly certified and specialized experts in Microsoft Exchange, Office 365, Windows, document management, and cybersecurity.

MICROSOFT PREMIER SUPPORT

Skip the line and escalate your Microsoft Exchange, Windows, and Office 365 issues right to the top. We offer access to Level-3 support and higher within Microsoft, including root cause analysis.

SECURITY ESSENTIALS

Fully managed, evolving security for businesses. Stay ahead of hackers with methodologies that are continuously updated based on up-to-the-moment technology, research findings, and industry protocols.

- **Security Operations Center**
- **Intrusion detection**
- **Security awareness training**
- **Vulnerability scanning**
- **Remediation and incident response**

PATCH MANAGEMENT

Server, workstation, and infrastructure device management. We proactively research available updates, determine which are appropriate for particular systems, test them after installation, and document all procedures, including specific configurations.

SECURITY

24/7/365 security monitoring, anti-virus and malware protection, managed backups, mobile device management, vulnerability scanning, endpoint tracking, and incident remediation.

24/7/365 MONITORING AND HELP DESK

Continuous performance and security monitoring of servers, workstations, and network devices. Quick-response help desk services and escalation support for any time of day or night.

END-TO-END EMAIL MONITORING

Performance testing, continuity, and security services for your most critical application.

STRATEGIC GUIDANCE

Quarterly and annual planning meetings with experienced CIOs and engineers.

ONSITE MAINTENANCE VISITS

Regular on-site checkups. Part- to full-time onsite support is also available.

MONTH-TO-MONTH PLANS AVAILABLE

Choose the contract that works for you. We're confident you'll stay because you'll love the Kraft Kennedy experience.

APPBAKERY

Kraft Kennedy maintains a vault of over 1,300 applications. We continuously deploy, test, and evaluate all available versions and configurations.