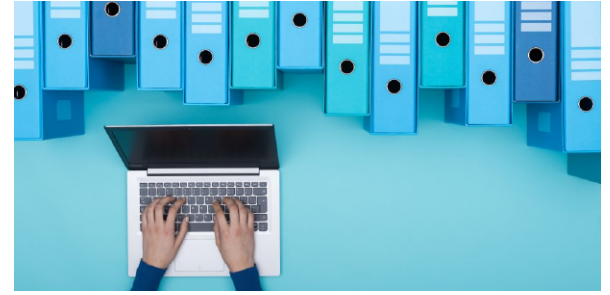


STORE, ORGANIZE, SEARCH AND GOVERN YOUR DATA, SEAMLESSLY.

Kraft Kennedy's vendor-agnostic expertise can help your firm design and implement a modern DMS to organize your data, leverage the latest functionalities and tools, provide strict governance, and unlock the power of collaboration within Microsoft 365.



iManage IMPLEMENTATION

DESIGN, MIGRATION, & ROLLOUT

- iManage Cloud design and planning
- Matter-centric design
- Data analysis / Database cleanup/synchronization
- Cloud implementation and integration testing
- Document migration/synchronization
- Security Policy Manager implementation
- iManage Mobility implementation
- Client deployment and rollout support

OUR EXPERTISE:

- Matter-centric design
- Applications packaging
- Library consolidations
- Data conversions
- System design and deployment
- Digital rights management
- Mobility
- Training
- Remediation
- Administrative training / knowledge transfer
- Data loss prevention
- Ethical walls
- Health checks
- Third-party integrations

netdocuments® IMPLEMENTATION

DESIGN, MIGRATION, & ROLLOUT

- Cabinet design and planning
- Initial setup and configuration
 - ndLink, ndMail, ndOCR, ndSync, ndThread
 - SSO, CollabSpaces, SetBuilder, DLP
- Source data analysis
- Document migration from:
 - iManage, OpenText, Worldox
 - File shares
- Client deployment and rollout support



INTEGRATION WITH MICROSOFT TEAMS

Prosperoware CAM makes provisioning and governance of DMS content within Microsoft Teams possible.

- Automated Team and Channel creation with connections to corresponding matters
- Streamline existing DMS client-matter synchronization, workspace creation, user creation processes
- Cloud Application Manager
- Setup and configuration to connect Office 365 tenant to iManage Cloud, NetDocuments, HighQ, and other cloud platforms
- Matter lifecycle/workflow reviews

WHY KRAFT KENNEDY?

- Vendor-agnostic solutions
- Certified industry-leading experts
- White-glove project management
- Pilot/deployment status and issue log reporting
- Projects for firms of any size

DMS ONE-DAY DESIGN AND PLANNING WORKSHOP

Draft the perfect document strategy for your firm with the help of our experts. *Sample workshop agenda:*

Overview & Strategy	Current use cases, pain points, and environment Specific goals for future-state environment
Components & Design	Single Sign On Library / Metadata Design Matter Centric Workflow Collaboration and Security
Third-party Integrations	Current and potential third-party utilities and integrations
High Availability & Disaster Recovery	High availability and site resiliency assessment Backup and disaster recovery assessment Best practices for future-state environment
Implementation, Migration, & Security	Strategies for implementation, migration, security, and licensing

UNPARALLELED EXPERTISE IN:



iManage Cloud
iManage Work 10
iManage Work Desktop



ND Implementations
ND Advanced Migrations



Prosperoware Milan
Prosperoware CAM
Prosperoware Cloud Migrator

ESCALATION SUPPORT

Reserve hours of Proactive and Reactive support services for:

- iManage** **SQL Server**
- NetDocuments** **Worldox**

Lacking internal support from on-site subject matter experts? Don't have time to troubleshoot with vendor support?

Escalation Support allows your firm to receive reactive top-level assistance right away. Proactive services help take advantage of vendor cloud functionality and stay on top of your technology.

Sample proactive service tasks:

Monthly:

- Review contents of Deleted items for purging
- Review server logs for errors
- Confirm database backups
- Review list of active users for potential disabling

Semi-annual:

- Apply patches (for on-premises solutions)
- Provide desktop package for distribution

Quarterly:

- Review user licensing counts for deactivation
- Provide an overview of any new features released
- Review certificates for expirations

Annual:

- Conduct a strategic planning session to identify goals, priorities; develop recommendations to address in the coming year