

UNLIMITED

MANAGED SERVICES

Whether you need to supplement your IT group or you have no in-house tech experts, offloading the day-to-day to Kraft Kennedy will let you focus on what you do best.

THE TRUSTED MSP FOR OVER

80

LAW FIRMS & COMPANIES

250+

user tickets resolved daily

1,000

automated alerts received & resolved daily

98%

of new issues resolved within the hour



WE RESPOND WITHIN

1 HOUR

OF INITIAL REPORT

WHY KRAFT KENNEDY?

Day-to-day patching, monitoring, and IT management

24x7x365 end-user support

On-site maintenance visits

Support from our Security Operations Center



Leveraging over 30 years' experience as the trusted MSP for law firms, our helpdesk team has gained extensive knowledge working with and resolving issues in the immense stack of legal-specific industry-standard applications.