

LAW FIRM EXPERTISE
With more than 30 years at the forefront of the legal IT industry, we are leaders in supporting the business of law. Specializing in day-to-day IT management and help desk support, Kraft Kennedy's engineers support more than 100 law firm and corporate clients.

EXPERT-LEVEL ESCALATION SUPPORT
The Managed Services team escalates issues to Kraft Kennedy's highly certified and specialized experts in Microsoft Exchange, Office 365, Windows, document management, and cybersecurity for the legal industry.

MICROSOFT PREMIER SUPPORT
Skip the line and escalate your Microsoft Exchange, Windows, and Office 365 issues right to the top. We offer access to Level-3 support and higher within Microsoft, including root cause analysis.

SECURITY ESSENTIALS

Fully managed, evolving security for law firms. Stay ahead of hackers with methodologies that are continuously updated based on up-to-the-moment technology, research findings, and industry protocols.

Security Operations Center

Intrusion detection

Security awareness training

Vulnerability scanning

Remediation and incident response

PATCH MANAGEMENT
Server, workstation, and infrastructure device management. We proactively research available updates, determine which are appropriate for particular systems, test them after installation, and document all procedures, including specific configurations.

SECURITY
24/7/365 security monitoring, anti-virus and malware protection, managed backups, mobile device management, vulnerability scanning, endpoint tracking, and incident remediation.

24/7/365 MONITORING AND HELP DESK
Continuous performance and security monitoring of servers, workstations, and network devices. Quick-response help desk services and escalation support for any time of day or night.

END-TO-END EMAIL MONITORING
Performance testing, continuity, and security services for your most critical application.

STRATEGIC GUIDANCE
Quarterly and annual planning meetings with experienced CIOs and engineers.

ONSITE MAINTENANCE VISITS
Regular on-site checkups. Part- to full-time onsite support is also available.

MONTH-TO-MONTH PLANS AVAILABLE
Choose the contract that works for you. We're confident you'll stay because you'll love the Kraft Kennedy experience.

APPBAKERY
Kraft Kennedy maintains a vault of over 1000 legal applications. We continuously deploy, test, and evaluate all available versions and configurations.