

Windows 10 Design and Planning Workshop

The three-day Design and Planning Workshop is the first step to a smooth, productive Windows 10 rollout. Relying on best practices collected from thousands of implementations, Kraft Kennedy's experts work with your firm to help you achieve your specific goals.

Why Kraft Kennedy?

- Windows 7, 8.1, and 10 deployed for over 150,000 users.
- Kraft Kennedy was voted the top IT consulting firm to provide outstanding service in the International Legal Technology Associations' 2017 Tech Survey.
- Windows 10 is packed with innovative new security features and productivity tools, including a secured browser, enhanced biometric authentication, and protections for credentials and sensitive data. This OS brings back, by popular demand, the Start Menu and introduces Cortana, the voice-activated assistant.
- As an IT think tank, Kraft Kennedy is an early beta user of Windows. By the time each version is widely released, we know the features that will get your users excited, common pitfalls, and application compatibility challenges.



Sample Agenda

Session	Topics	Suggested Participants	Duration
<i>Kickoff</i>	Overall firm direction, high-level project goals and considerations	Firm leadership	30 minutes
<i>Windows 10 Backend Design</i>	Detailed discussion of Windows 10 environment setup and control	Active Directory and Group Policy administrators	3 hours
<i>Desktop Security Design</i>	Desktop Security in the new environment	Compliance/security representatives	2 hours
<i>Windows 10 User-Facing Design</i>	Detailed review of Windows 10 look and feel	User experience manager and trainer(s)	3 hours
<i>High-level Office 2016 Design</i>	Overview of Office 2016 suite and integrated applications	User experience manager and trainer(s)	2 hours
<i>Remote Access Strategy</i>	Review of remote access environment options and design	Remote access administrator	90 minutes
<i>Packaging & Deployment</i>	Review of application packaging, deploying methodologies, and application portfolio	Application packager(s)	3 hours
<i>Training & Communication Planning</i>	Overview of training considerations and organizational change management	Project team and trainer(s)	1 hour
<i>Deployment Planning</i>	Review of timeline, infrastructure, and tools	Project team and local office representatives	2 hours
<i>End-User Support</i>	Overview of tools to assist users and manage environment	Service Desk manager	1 hour
<i>Processes and Documents</i>	Review of processes and documents to be used throughout project	Project team	30 minutes
<i>Wrap-Up</i>	Review of tabled items and next steps	Project team	30 minutes