

Automated Server Patching

You don't have stay up all night to patch anymore. Kraft Kennedy's automated patching process applies the latest security fixes and features to many servers and workstations at once.

Why Kraft Kennedy?

- Our innovative automated patching process is based on years of experience patching our many existing Managed Services clients.
- Kraft Kennedy is the leading IT specialist and think tank. We maintain 700 various programs in our application vault that we consistently update and test for compatibility.
- Our highly certified team of engineers prides itself on providing white-glove service to our clients.
- By maintaining current knowledge of available patches, Kraft Kennedy judges which are appropriate for particular systems, ensuring that all patches are tested and installed properly.



"We have a great internal team but also have a lot of projects on our plate. This left us struggling to keep our servers updated, given our users' desire for minimal maintenance windows. As we were working with Kraft Kennedy on other projects, we asked if they would help. Using their tools and staff, we configured a methodology to patch our 300 Windows servers on a monthly basis, with an acceptable end user impact. The servers being patched are across multiple sites and include both physical as well as virtual servers. Given the ever increasing security threats, partnering with Kraft Kennedy for these services has provided our firm with improved security."

- Sam Blumenstyk, NYC law firm

Features

- Individual or group server and desktop patching
- Automatic patching of complex environments such as Microsoft SQL and Microsoft Exchange clusters keeps resources online, minimizing user impact
- Scripting to handle custom needs such as:
 - disabling/enabling Windows services
 - checking to see if backups are running before starting patching
 - verifying key services are up and running after patching is completed
- Automatic pause in patching if the server has insufficient disk space prior to starting

Reporting

- Daily/weekly emails showing patching summary
- Reports showing servers with number of missing updates
- Manual reports to show security personnel if a particular update is installed

Rationalization

- Comprehensive patching for Microsoft Updates
- Regularly scheduled downtime windows based on your preference
- End-to-end monitoring and issue resolution
- Custom patching reports delivered to the relevant parties